

# GREEN SLEEP®

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## A LEGACY OF PURITY

### CONGRATULATIONS:

We are excited to welcome you as a new Green Sleep owner. We know you will enjoy the Green Sleep experience tonight and every night for years to come. We are confident that you will encounter the most comfortable and restful night of sleep you have had in years. Green Sleep strongly believes in the quality and workmanship of our products, and makes every effort to ensure we manufacture our products with only the very finest materials available. If, however, you discover a defect in your new product, **simply contact the retail store where you made your purchase, or if the retailer cannot be reached, write to the address printed on this warranty information sheet.**

Please take a few minutes to read over the warranty guidelines below.

In order for your warranty to be valid you must:

- Be the original purchaser and have purchased your Green Sleep products from an authorized Green Sleep dealer
- Provide a copy of the original proof of purchase from the authorized Green Sleep dealer. Please note that credit card receipts are not considered a valid proof of purchase.
- Have a copy of your Green Sleep warranty.

**PLEASE RETAIN THIS WARRANTY, ALONG WITH YOUR ORIGINAL PURCHASE RECEIPT FOR YOUR GREEN SLEEP WARRANTY TO BE VALID. THIS WARRANTY IS VALID FOR CUSTOMER, NOT COMMERCIAL USE.**

### LENGTH OF WARRANTY

Your warranty protects you from the day you purchase your new mattress. In the event that we repair or replace your mattress, the warranty will not be renewed or extended, but will continue from the original date of purchase.

### 20 YEAR LIMITED WARRANTY COVERAGE – ALL RUBBER ONLY MATTRESSES

- 10 First Years – Full coverage  
During the first ten years of this warranty, Green Sleep repair or replace, at our option, the defective item within a reasonable period of time. Handling is not covered by this warranty and will be charged.
- Year 11 through 20 – Pro-rated coverage  
During the second decade of this warranty, Green Sleep will, based on our required criteria & claim process, either repair or replace the product at a handling cost to you and at a pro-rated charge to you. The second decade of the warranty starts at 50% of original purchase price and will decrease 5% per additional year to reach 0 at the end of the 20 year warranty. The pro-rated charges will be calculated depending on when the product is replaced.

### 10 YEAR LIMITED WARRANTY COVERAGE – COIL MATTRESSES

- 10 First Years – Full coverage  
During the first ten years of this warranty, Green Sleep repair or replace, at our option, the defective item within a reasonable period of time. Handling is not covered by this warranty and will be charged.

If an identified defect, covered by this warranty, is discovered during the specified time period, Green Sleep will repair or replace, at our option, the defective item within a reasonable period of time.

If identical materials are not available at the time of product service, Green Sleep reserves the right to substitute materials of equal or greater value or at our option, provide a refund.

Green Sleep reserves the right to refuse service and invalidate this warranty when, upon inspection, the sleep set is found to be in a unsanitary condition, or when the product failure is due to cause other than defective workmanship or materials. Green Sleep does not cover defect by handling and transportation. Green Sleep does not cover inspection cost issued by the authorized dealer.

Green Sleep does not warrant that this product is suitable for any person's medical condition.

If a Green Sleep product is used on a adjustable bed leads in a 50% reduction of the warranty starting directly at the time of purchase of the Green Sleep product.

Green Sleep makes no warranty beyond what is contained in writing.

**PLEASE NOTE:**

To ensure the high level of comfort you experienced when testing your Green Sleep product, it is suggested you purchase the product's recommended Green Sleep foundation at the same time. If the mattress is purchased separately and not supported by the Green Sleep foundation, comfort and support will be affected.

The frame should include a center support for Double, Queen, King and Cal.King sets. If wood legs are required, use the amount provided. Note that this will directly affect the warranty if the frame is not supported as recommended.

Green Sleep does not cover:

- A normal increase in the softness of the Green Sleep products – aspects which do not affect the normal qualities of the product.
- "W" effect – aspects which do not affect the normal qualities of the product.
- Body impression that measure less than 1.5 inch (3.8 cm) with the cover or 0.75 inch (1.9 cm) without the cover.
- Fabric stains, soiling, burns, cuts.
- Tears that is not evident at the time of delivery.
- Mould or mildew
- Damage to the mattress or cover due to physical abuse.
- Pilling above the inner lining
- Temporary manufacturing or normal product smell
- Comfort preference
- Washed pieces of products
- Pitting or pilling of fabric from washing
- Stitches pulled out of the quilting that does not affect the performance of the product
- Damage caused by moving
- Knots in the wood frame
- Structural damage due to improper bed frame
- Other possibilities not mentioned in this warranty

Green Sleep covers:

- Body impression greater than 1.5 inch (3.8 cm) with the cover or 0.75 inch (1.9 cm) without the cover.
- Sagging : Your mattress must be continuously supported by a Green Sleep recommended foundation or an equivalent foundation (solid slats with spaces of no more than 2" (5.08cm))
- Considerate splits in the wood frame
- Squeaks, rattles, or noises (Foundation)
- Loose or broken plastic pieces
- Compression of modules (Foundation)
- Un-stapling of modules (Foundation)

