



Luxury Organic Sleep Systems

ENHANCING THE SLEEP EXPERIENCE!

# WARRANTY

## Important Warranty Information

Documentation needed to validate your warranty

Original receipt from an authorized Suite Sleep dealer or retailer

Law label from the product

*If identical materials are not available at the time of product service, we reserve the right to substitute materials of equal or greater value or, at our option, provide a refund.*

*Thank you for choosing Suite Sleep!*

We make every effort to be sure we manufacture our organic products with the highest quality materials available. If you discover a defect in your new products, simply contact the retail store from where it was purchased, or if you cannot reach them, contact us at 866.753.3337 or via email at [info@suitesleep.com](mailto:info@suitesleep.com).

If a defect that is covered by this warranty is discovered during the period of the warranty, Suite Sleep will repair or replace the defective item within a reasonable time period.

Suite Sleep reserves the right to invalidate this warranty when, upon inspection, the product is found to be in unsanitary condition, or when a product failure is due to cause other than defective workmanship or materials.

## 10 YEAR LIMITED WARRANTY COVERAGE (mattresses)

Stitches pulled out of the quilting  
Body indentations of 1¾ inches or greater  
Sagging: Your mattress must be continuously supported by a matching foundation, or equivalent, an appropriate frame.

The frame should include a center support with at least 5 legs or 5 hardwood cross-slats for queen and king sets. If wood legs are used, there must be 4 legs per foundation.

## (items not covered)

Stains, soiling or burns  
Damage caused by moving  
Transportation costs  
Comfort preference  
Sheet fit  
Structural damage due to improper bed frame  
Damage due to abuse  
Other possibilities not mentioned on this warranty

## 3 YEAR LIMITED WARRANTY COVERAGE (items not covered)

Any product with stains, soiling or burns  
Odors  
Pillows and comforters that have been washed  
Comforters used without a duvet cover  
Other possibilities not mentioned

## (pillows)

Defective Stitching  
Clumping of filling  
Excessive loss of loft

## (comforters)

Defective Stitching  
Defective Quilting  
Clumping of filling

